

**WOODHULL TELEPHONE COMPANY - DIVERSE COMMUNICATIONS INC.  
DIGITAL CABLE TELEVISION APPLICATION**

Name (Please Print): \_\_\_\_\_ S.S.N. \_\_\_\_\_ D.O.B. \_\_\_\_\_

Name (Please Print): \_\_\_\_\_ S.S.N. \_\_\_\_\_ D.O.B. \_\_\_\_\_

Service Address: \_\_\_\_\_ PO Box \_\_\_\_\_ City: \_\_\_\_\_

Billing Address if different: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

**SERVICES: Check all services for which you are applying.  
Diverse Communications Inc. owns the modem, set top box and remote.  
Prices and availability subject to change without notice.**

**Digital Cable Monthly Charges**

_____ Digital Lifeline	\$35.50
_____ Digital Expanded	\$72.00
_____ Whole Home Service	\$ 3.00
_____ Cinemax	\$13.00
_____ HBO	\$17.50
_____ Starz/Encore	\$13.00
_____ Showtime	\$13.00
_____ DVR	\$ 7.00
_____ Additional SD STB	\$ 5.00
_____ Whole Home/HD STB	\$ 7.50
_____ Wire Maintenance	\$ 1.25

**\*HD Monthly Charges**

_____ HD Lifeline	\$ 3.00
_____ HD Expanded	\$11.00
_____ Whole Home/HD STB	\$7.50
_____ DVR	\$ 5.00

\* Must Subscribe to Digital Standard Definition to receive HD  
\* Must Subscribe to Lifeline Service to receive the Expanded Services

When Digital Television service is disconnected a charge of \$ 350.00 will be applied to the bill. A credit of \$350.00 will be applied to the bill upon return of digital equipment to Diverse Communications Inc. Should the digital equipment not be returned, the subscriber agrees to pay Diverse Communications Inc. \$ 350.00 for said equipment. Customer agrees to pay for the Digital service for a minimum of six (6) months. If Customer terminates service within the first 6 months, the Customer must continue to pay the monthly fee for the remainder of the initial 6-month term. **Initial:** \_\_\_\_\_

I wish to receive my bill by: Mail \_\_\_\_\_ Email (address): \_\_\_\_\_

Please Select Payment Method:

\_\_\_\_\_ I wish to pay my Digital Television bill by mailing in my payment every month.

\_\_\_\_\_ I wish to pay my Digital Television bill by Woodhull Telephone Co./Diverse Communications Inc. automatically debiting my bank account every month, please send me an Auto Debit enrollment form.

**NOTE:** Applicant must be at least 18 years of age to apply for service. Your signature indicates acceptance of the Digital Television Terms and Conditions.

**Customer Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

\_\_\_\_\_ **Date** \_\_\_\_\_

**I understand a credit report may be pulled and a deposit may be required based on the findings of this report. (Initials)** \_\_\_\_\_

**Please return to:** Woodhull Telephone Company/Diverse Communications Inc.  
PO Box 117, Woodhull IL 61490 Business Office: 309-334-2150 Fax 309-334-2989

**Terms and Conditions of Service**

All charges will be billed by Diverse Communications Inc. or Woodhull Telephone Co. on the twentieth of each month, payable by the 10<sup>th</sup> of the following month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. Customer is responsible for all legal fees associated with collection efforts of past due accounts. Initials: \_\_\_\_\_

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.

I/We have read the disclosure and agree that Woodhull Telephone Company/Diverse Communications Inc., may contact me/us as described above.

Signature: \_\_\_\_\_ Signature: \_\_\_\_\_

**PLEASE READ – IMPORTANT INFORMATION**

**Customer Proprietary Network Information – Special Notice**

Effective December 8, 2007, new FCC rules associated with Docket No. 07-22 went into effect to protect your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, including the types of services you subscribe to, the number of telephone lines you have, how much you use your services, and your calling and billing records. Pursuant to the new rules we are obligated by the FCC to implement the following safeguards to protect your CPNI:

- 1) Call in customers will be authenticated by a validation code that will appear on the front page of their bill or by a pre-determined password.
- 2) Walk-in customers will be authenticated by presenting a valid photo I.D.
- 3) All Customers will be offered the option of setting up a password & back up authentication for lost or forgotten passwords.
- 4) Customers will be immediately notified of certain account changes, including changes made to passwords or back-up authentication questions.

Protecting our customers' CPNI is a priority to us and we assure you we will take all the necessary precautions to do so. If you have any questions about the new rules, please call our Business Office at 334-2150.

**This institution is an equal opportunity provider**